

Prox PRD®

Help Guide

PN: 060-00003



Prox PRD

Phone Reminder Device

Top 10 Most Important Things to Know About Your Prox PRD

Patented & Patent Pending Technology
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#1 Compatible phone brands

Apple iPhone

Samsung

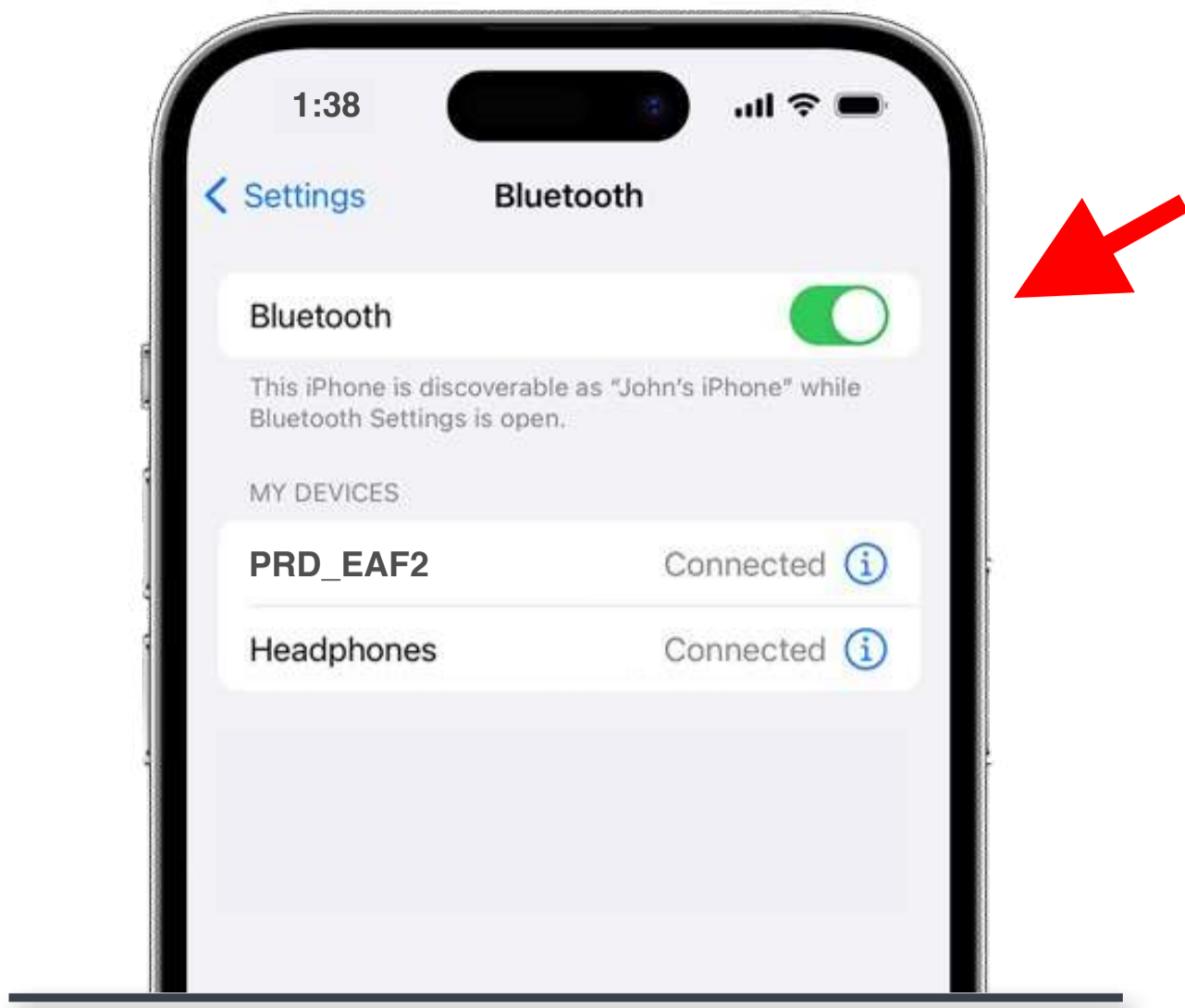
Google Pixel



(Phone Not Included)

The Prox PRD works with the above three (3) phone models. Prox Devices cannot guarantee the PRD will work with other phones.

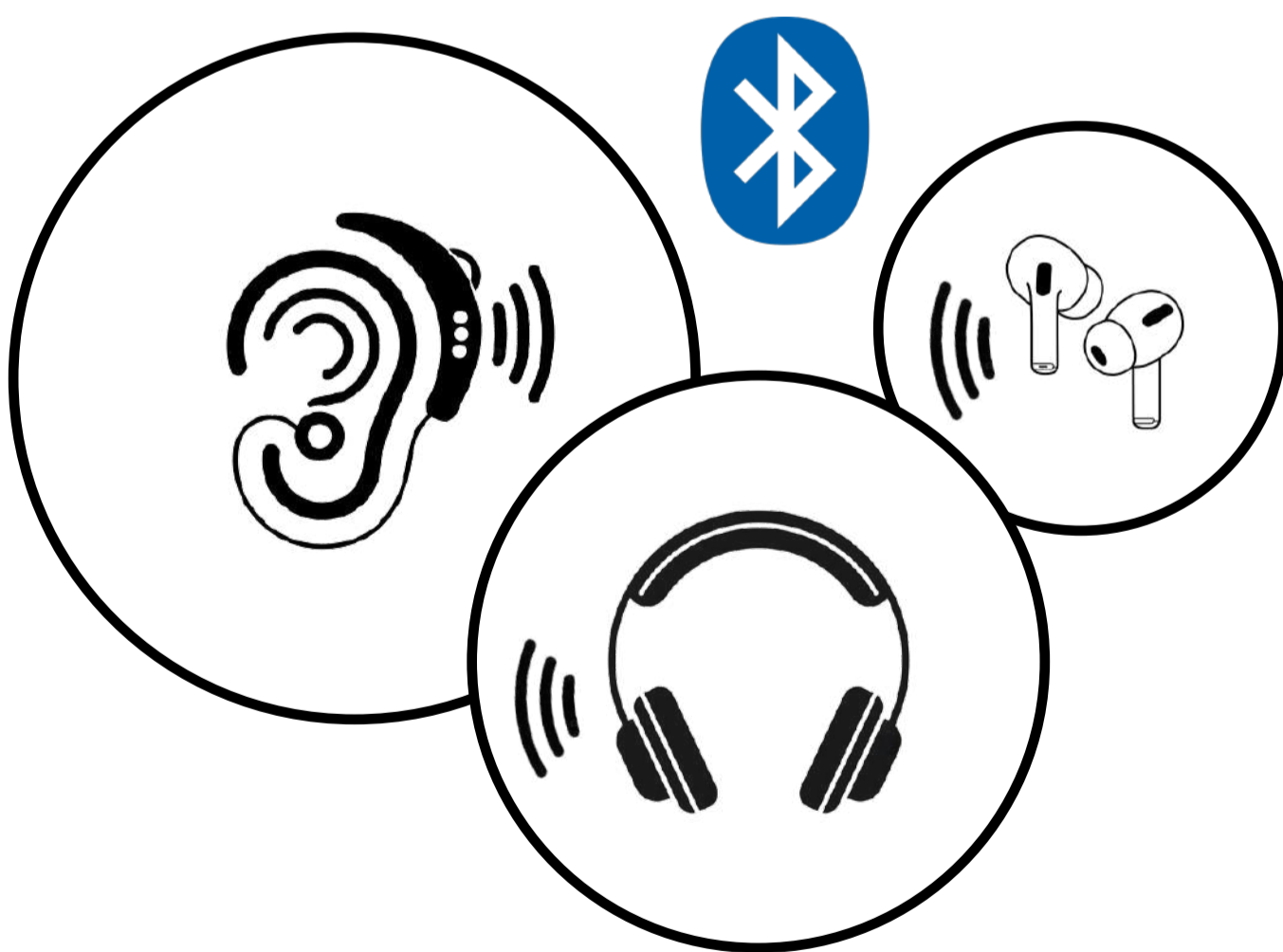
#2 Phone Bluetooth must remain on



Phone's Bluetooth must remain on for your PRD to work properly.

Note: If your phone's Bluetooth is turned off, you will experience alerts under certain conditions that will remind you that the PRD is not connected to your phone. (See #9 Random Alerts?)

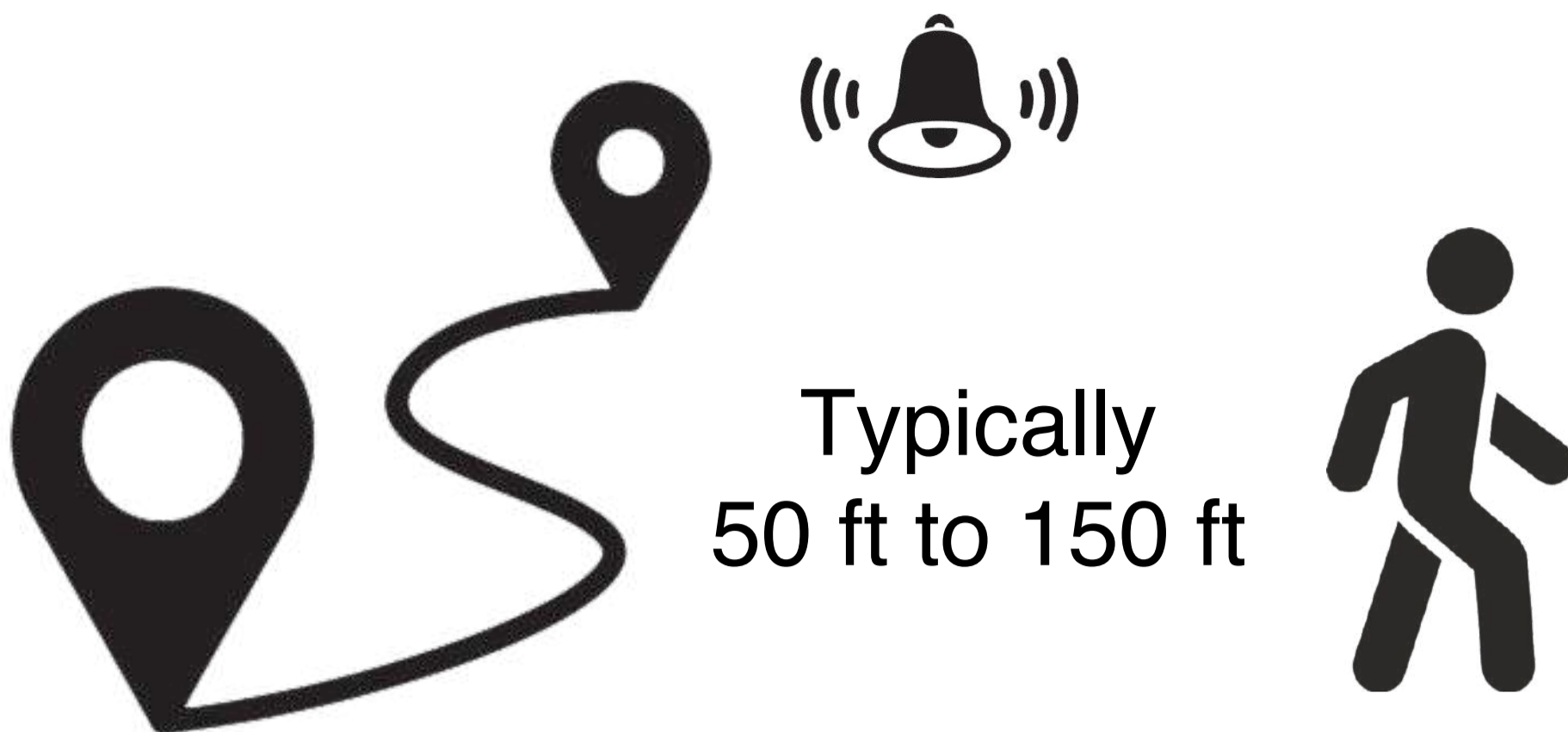
#3 PRD will work while you are using other Bluetooth devices



You may continue to use other Bluetooth devices while the Prox PRD is connected to your phone.

Note: The PRD will not interfere with your vehicle's CarPlay.

#4 Approximate alert distance

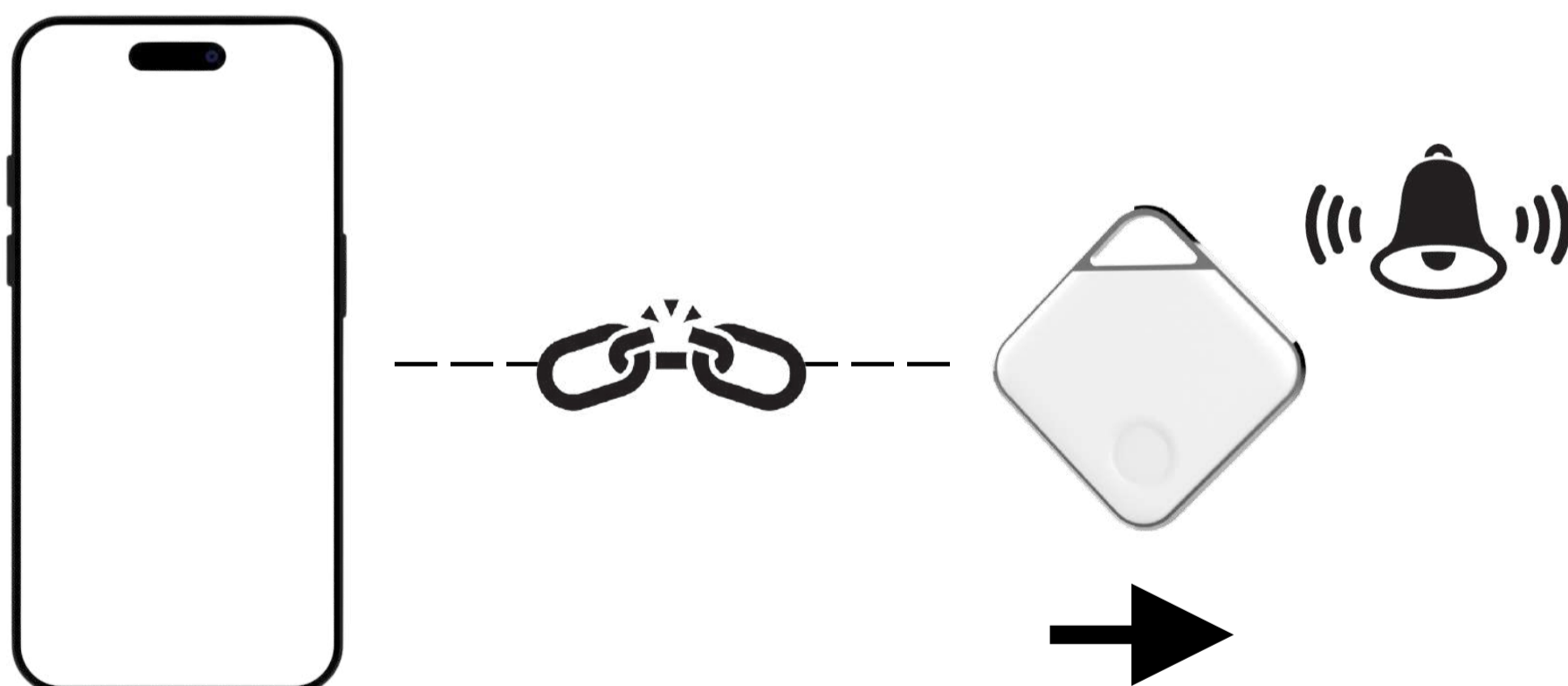


When testing your PRD, you must walk far enough with the PRD in hand (leaving the phone behind) until you hear the phone separation alert. (Some people don't walk far enough when testing.)

Note: Alert distances can vary throughout the day for the same setting and same environment. Alert distances can be shorter (with obstructions) or further (when outdoors) than originally anticipated.

! The PRD cannot be adjusted to short distances such as 10 feet. Do not use PRD as a wireless leash (for monitoring proximity) of children or animals.

#5 PRD will alert ONLY while moving

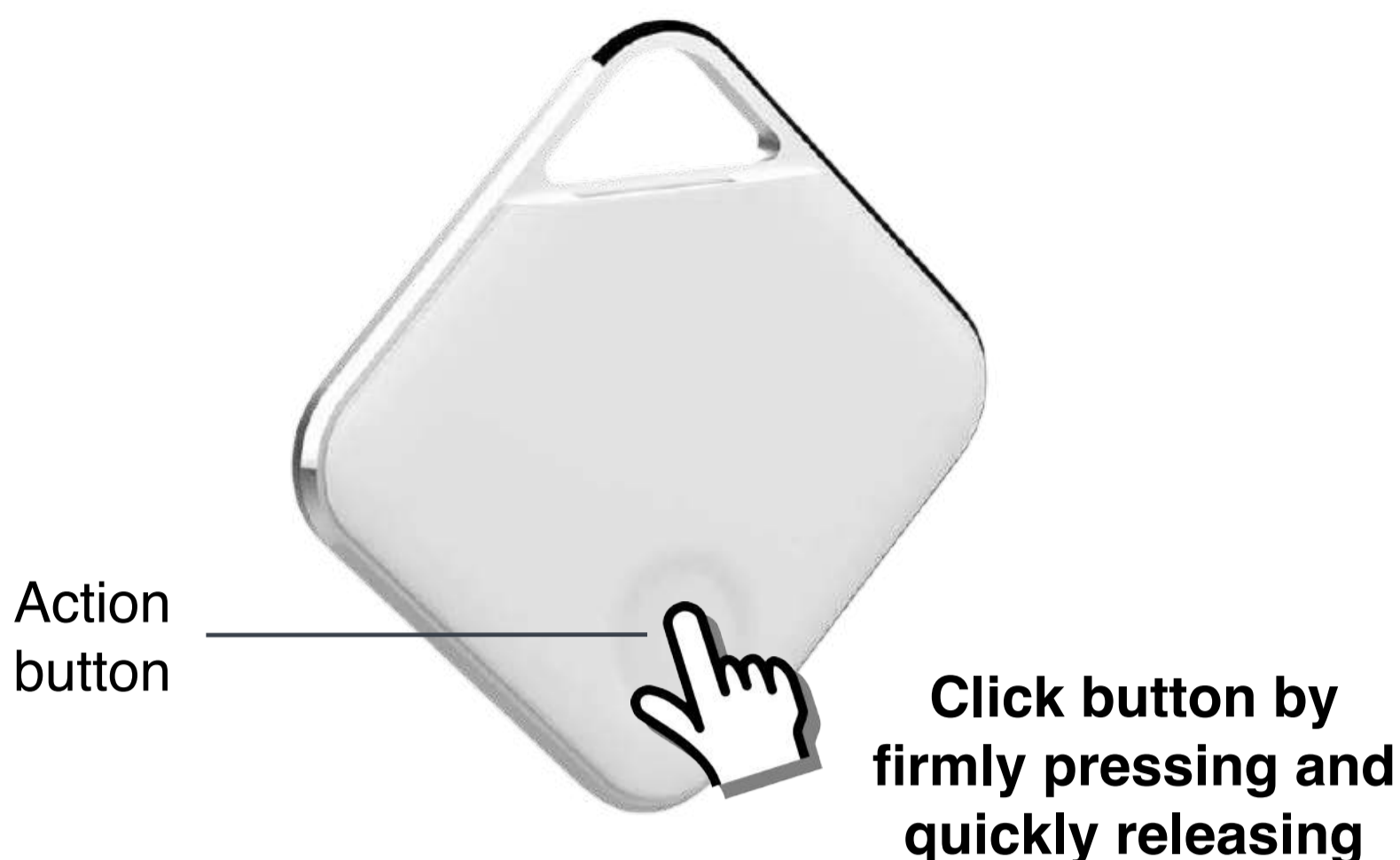


The PRD will alert ONLY when it is moving away from your phone **and** the Bluetooth connection is broken.

Note: This prevents false alerts in the middle of the night when the phone temporarily turns off during a phone software update.



#6 When clicking the PRD button...



When adjusting the alert distance or the alert tune (see User Manual), be sure to press the button **FIRMLY** (you should be able to feel the button click) and if you need to click the button more than once, click the button **QUICKLY**.

Note: Adjustments to alert distances are based on power levels and not exact distances.

#7 Need a louder or longer alert?



Volume



Pitch



Duration

The alert volume cannot be adjusted, but there are a variety of alert tune options that you can choose from which range in volume, pitch, and duration. Directions on how to select a different alert tune are in the online User Manual.

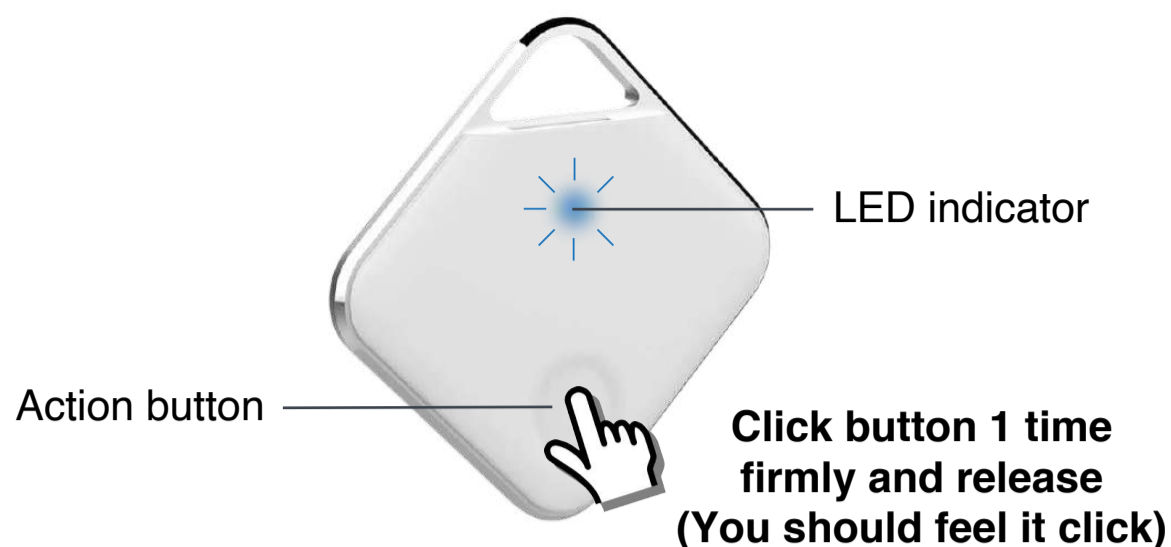


Scan QR code with phone camera to view online User Manual or type the URL below in your browser

ProxDevices.com/PRD-Manual

Note: Selecting different alert tunes can also be helpful if there are two or more PRDs within the same household.

#8 Connectivity check (troubleshooting)



Click button on PRD one (1) time and the LED color, which will appear for three (3) seconds, will indicate the PRD's status as noted below:

- No LED:** PRD is turned OFF.
- Blinking Blue LED:** PRD is waiting/ready to be Bluetooth-paired to your phone. (See Quick Start Guide)
- Solid Blue LED:** PRD is connected to your phone and ready to alert when separated from the phone. For PRD to alert, you must walk far enough to break the Bluetooth connection.
- Red LED:** Phone is turned off or phone Bluetooth is turned off or PRD is not within range of phone or on rare occasion, PRD and phone are no longer in sync after a phone software update. (See #9 "Random alerts?")

Note: LED light above button does not remain lit while PRD is on, therefore extending battery life.

#9 Random alerts? False alerts?

- Phone may be turned off. (See note in blue below)
- Phone's Bluetooth may be turned off. (See note in blue below)
- PRD may not be within range of the phone. (See note in blue below)
- A hand or arm may have temporarily been placed over the PRD while it was in a clothing pocket, therefore breaking the Bluetooth connection.
- PRD may be next to a WiFi router, potentially breaking the Bluetooth connection.
- On rare occasion, PRD and phone may no longer be in sync after a phone software update. (To resync, turn PRD off, then back on, and then tap on "PRD_XXXX" in your phone's Bluetooth settings. You should hear the 2-beep reconnection sound.)

Note: The PRD will go to "sleep" if not connected to your phone AND is motionless for 15 minutes or more. When moved, the PRD will "wake up" and either give a 2-beep reconnection sound or it will alert if it is unable to connect or out of range of your phone.

Note: If you believe you are receiving false alerts, or more alerts than preferred, an increase in alert distance is recommended. (See User Manual)

#10 No alerts? Not working?

- See #8 “Connectivity check”.
- See #4 “Approximate alert distance”.
- Ensure all corners of the PRD are securely snapped into place.
- PRD may have been submerged in water.
- Battery may be dead. (See User Manual)
- The PRD should only be paired to one phone at a time. If the PRD has been paired to a new phone, it should be completely unpaired from the first phone. (See User Manual)
- On rare occasion, PRD and phone may no longer be in sync after a phone software update. (To resync, turn PRD off, then back on, and then tap on “PRD_XXXX” in your phone’s Bluetooth settings. You should hear the 2-beep reconnection sound.)

Note: If you wish to temporarily not receive alerts for a period of time, you can use Nap Mode. (See User Manual)



Remote Selfie Clicker Feature (for your phone’s camera)

- Open your phone’s camera app.
- If the camera app is in “photo” mode, a double-click of the button on the PRD will remotely control the shutter and take a picture.
- If the camera app is in “video” mode, a double-click of the button on the PRD will remotely start recording a video, while a second double-click will stop the recording.

Note: PRD must be paired to your phone and your phone’s Bluetooth must be turned on.



Press button **twice (2X)** firmly and quickly.
(You should feel it click each time.)